

MANSI ONLINE

MERCHANDISE RETURN / EXCHANGE FORM

Customer Full Name: _____ Order/Invoice Number: _____ Post code: _____
 Phone (Mobile): _____ Phone (Home) _____ Email: _____
 Address Line 1: _____ Address Line 2: _____

RETURN/EXCHANGE ITEMS LIST

No	Item Number	Colour & Size	Qty	Kindly Tick() One	Exchange details (item code, colour, size, qty)	Reason For Return
1				<input type="checkbox"/> Refund <input type="checkbox"/> Exchange <input type="checkbox"/> Credit into Mansi a/c *		
2				<input type="checkbox"/> Refund <input type="checkbox"/> Exchange <input type="checkbox"/> Credit into Mansi a/c *		
3				<input type="checkbox"/> Refund <input type="checkbox"/> Exchange <input type="checkbox"/> Credit into Mansi a/c *		
4				<input type="checkbox"/> Refund <input type="checkbox"/> Exchange <input type="checkbox"/> Credit into Mansi a/c *		
5				<input type="checkbox"/> Refund <input type="checkbox"/> Exchange <input type="checkbox"/> Credit into Mansi a/c *		
6				<input type="checkbox"/> Refund <input type="checkbox"/> Exchange <input type="checkbox"/> Credit into Mansi a/c *		
7				<input type="checkbox"/> Refund <input type="checkbox"/> Exchange <input type="checkbox"/> Credit into Mansi a/c *		
8				<input type="checkbox"/> Refund <input type="checkbox"/> Exchange <input type="checkbox"/> Credit into Mansi a/c *		
9				<input type="checkbox"/> Refund <input type="checkbox"/> Exchange <input type="checkbox"/> Credit into Mansi a/c *		
10				<input type="checkbox"/> Refund <input type="checkbox"/> Exchange <input type="checkbox"/> Credit into Mansi a/c *		

In case of exchange, I agree to pay posting and packing from card, I have given to Mansi.

*You can leave with us your returned products (except jewelleries) as a credit onto our system and you can use this credit later anytime you place an order with us as our system keeps a credit note onto your account, provided that the products being returned are as stated in the Returns Policy.

Please fill all possible fields you can, in case of incomplete form or wrong information, MANSI will not be responsible for delay of delivery. If items are more than ten, please use free space in form or download another form from www.mansionline.co.uk. All exchange will be delivered to same address where original delivery was made.

RETURNS POLICY

If an item is unsuitable it can be returned for an exchange/refund. Please ensure the goods have been returned unworn/unwashed for a refund within 7 days of receipt. **For an exchange good should be returned within 28 days of receipt, unworn/unwashed.** All costs of returning the goods will be incurred by the customer, and delivery charges will be payable again once the goods are

dispatched from our warehouse. **We cannot exchange jewellery items due to hygiene reasons.** In case of a refund, we can only refund the cost of goods and not the postage and packaging charge. During sale time, exchange will be made within sale period subject to availability.

MANSI ONLINE GUARANTEE

if an item is unsuitable then you can send it back for a refund within 7 days of receiving your order and we will be happy to offer a refund. Terms & Conditions apply.

DISCLAIMER

All above items are subject to availability. Designs and colours may vary slightly. Please take note that colours are not guaranteed. Please wash clothes separately. All care has been taken to ensure that the product description and specification are correct at the time of catalogue going to the press however specification & detail may change.

RETURN ADDRESS

Mansi by FF,
P.O. Box 122,
Toller Lane,
Bradford,
BD9 5DR

ADDITIONAL FEEDBACK/SUGGESTIONS